

## **WRMC JOINT RESORT OPENS**

Several staff members dedicated to caring for patients in the Orthopaedic and Joint Replacement Center received training on the specifics of the program. The team utilized special web-based "tool kits" for each discipline and attended team orientation.

November 13th, the WRMC Orthopaedic and Joint Replacement Center officially opened the Joint Resort on the hospital's 4th floor for total joint replacement patients, according to Carla Langston, RN, Program Manager. On November 7th, before the official opening, the 4th floor rehab gym welcomed patients for the first group therapy. Group dynamics are a critical element in the success of the program. Nursing and therapy staff members are excited about the concept and believe the real winners are our patients.

At the Joint Resort, patient education is another critical element of success. Our unique, multimedia approach to patient information and education includes:

- Video presentations used in preoperative teaching to help explain specific procedures
- Daily newsletters for patients while in the hospital
- Educational wall displays answering the most frequently asked questions
- HomeWork kit containing exercise videos and advice for the first few weeks after surgery

### **PATIENT REACTIONS TO JOINT RESORT**

Patient response to the Joint Resort has been outstanding! One patient participant stated, "I love the hair styling," this patient also wanted to stay with us just "one more day". She said she had been given such good care and had such a good time; isn't ready to go home.